

Privacy Policy



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1.0 Privacy Policy

Logicalis UK Limited (LUK), Registration number; 03732397, Registered Office; 110 Buckingham Avenue, Slough, Berkshire SL1 4PF, Registered in England and Wales.

2.0 Logicalis Privacy Policy

LUK is committed to protecting the privacy of users of the LUK web site. The information we collect is used exclusively to facilitate services that we provide to you. We value your privacy and will take all necessary steps to protect it.

3.0 Our Promise

We will not communicate with you unless you expressly request it. We are committed to your privacy and will not share your personal information.

4.0 Our Company Commitment to Privacy

To make sure your personal information remains confidential, we communicate these privacy guidelines to every relevant LUK employee.

LUK does not knowingly solicit personal information from children or send them requests for personal information.

The LUK website or email correspondence may contain links to other sites. LUK does not share your personal information with those sites and is not responsible for their privacy practices. We encourage you to learn about the privacy policies of those companies.

If we are going to use your personal information differently from that stated at the time we collect it, we will try to contact you via email using the most recent information we have. If you have not given us permission to communicate with you, you will not be contacted nor will we use your personal information in a new manner.

The LUK Website Privacy Policy is subject to change at any time. We encourage you to review the privacy policy regularly for any changes.

5.0 Types of Information Collected on The Website

We collect personal data through a registration process and when you download documents from the LUK website (“Identifiable Personal Data”). If you wish to receive further contact from us, such as product updates, there is a box to enable you to indicate your preference.

When you register on the LUK website, we collect your title, first and last name, company name, job function, industry, post code, email address, contact and information preferences. If contact by post is selected, you will be prompted for your postal address, and if contact by phone is requested you will be prompted for your telephone numbers.

6.0 Transfers of Data Out of The EEA

We may need to transfer your personal data to countries which are located outside the European Economic Area, for the purpose of storage, processing and analytics. Any transfer of your data will be subject to a European Commission approved contract that will safeguard your privacy rights and give you remedies in the unlikely event of a security breach.

7.0 Navigation Information

When someone visits our website we collect standard internet log information and details of visitor behaviour patterns (“Anonymous Browsing Data”). We do this to find out things such as the number of visitors to the various parts of LUK’s website. We collect this information in a way which does not identify anyone. We do not make any attempt to find out the identities of individuals visiting our website, but where an individual provides Identifiable Personal Data we may combine that Identifiable Personal Data with Anonymous browsing Data that we hold.

We use Google Analytics to help analyse use of our website. This analytical tool uses 'cookies', which are text files placed on your computer, to collect standard internet log information and visitor behaviour information in an anonymous form. The information generated by the cookie about your use of the website (including your IP address) is transmitted to Google. This information is then used to evaluate visitors' use of the website and to compile statistical reports on website activity for LUK. To find out more about cookies, including how to control and delete them, visit

<http://www.allaboutcookies.org/>, or to opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.

8.0 How We Collect Personal Information Off-line

Personal information will only be collected by lawful and fair means, for one or more specified purposes, which are relevant to LUK's operations. When personal information is collected directly from the individual to whom it relates the purpose of collection will be identified and it will only be collected with the person's consent.

9.0 Why We Collect Personal Information

If you have permitted us to use your information, we will use it to keep you up to date on the latest company announcements, service updates, special offers and other information we think you'd like to hear about. This may occasionally include information from our technology partners about products and services that can add value to your organisation. From time to time, we may also use your personal information to contact you to participate in a market research surveys, so that we can gauge customer satisfaction and develop better solutions.

Information collected on this site may also be combined and de-identified to provide LUK with anonymous demographic and usage information. LUK can then use this aggregated information to develop new and/or more appropriate services and products to offer to customers and may also be provided to third parties.

In addition, anonymous navigation information may be used for statistical analysis of the site, for marketing purposes and to tailor the content of the site to the needs of LUK customers. Statistical information is not disclosed in connection with your personal information.

10.0 When We Disclose Personal Information

LUK works with other companies that help us provide products and services to you and we may provide your personal information to these companies. For example, we give shipping companies this information so they can deliver your products efficiently. In this case the information they receive is for shipping and delivery purposes only, and we

require that the companies we contract with safeguard your personal information in accordance with LUK's policies.

Because LUK is part of a global group of companies, Logicalis Group Limited (Logicalis Group), if you volunteer information it may be shared with other Logicalis Group business units around the world for cross-group marketing purposes. Each Logicalis Group company will protect your personal information in accordance with their Customer Privacy Policy, which will afford at least the same protections as this LUK Website Privacy Policy.

Personal information collected at this site will only be disclosed to third parties in accordance with this Privacy Policy and with the terms and conditions of any relevant service. You should check the terms and conditions of individual products and services for information about disclosures.

11.0 Your Right to Update Your Information

If you wish to update information held about you or your company by LUK, please e-mail your new details to info@uk.logicalis.com. You may unsubscribe at any time by sending an e-mail to info@uk.logicalis.com

12.0 Security

We make our best efforts to ensure that our systems are secure. LUK safeguards the security of the data you provide to us with physical, electronic and managerial procedures.

13.0 Any Questions?

Please e-mail data.protection@uk.logicalis.com to resolve any questions, suggestions, concerns and complaints you might have regarding LUK's privacy practices.

14.0 Changes to This Privacy Policy

This Privacy Policy may change from time to time particularly as new industry codes, legislation or Regulations are introduced. Any changes to LUK's Privacy Policy will be highlighted in this area from time to time.

Document Control and Information

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Release 1	04/08/16	Initial release version.

Confidentiality Statement

The contents of this document are confidential and proprietary to Logicalis. This document is submitted on the condition that the customer does not disclose the information contained herein to any third party without the written consent of Logicalis. By receiving Logicalis submission of this document, the customer further agrees not to disclose the contents hereof internally other than to those of its agents, principals, representatives, consultants or employees who need to know these contents for the purposes of the customer evaluation of the document.

The customer agrees to inform such persons of the confidential nature of the contents hereof and to obtain their agreement to preserve the confidentiality hereof to the same extent as the customer further agrees to treat the confidential information contained herein with at least the same level of care as it takes with respect to its own confidential information, but in no event with less than reasonable care.

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